

## Welcome to Bradford County ProTrack-ProMobile Monthly Reporting

These instructions will assist you in enrolling in the automated **ProTrack Phone** reporting service or **ProMobile Web** reporting service. Upon enrollment, you will be able to report to your Probation Officer as required by Court Order conditions of supervision by phone for Pro-Track or by smart phone, computer or tablet using Pro-Mobile.

To enroll in ProTrack/ProMobile services, please complete one of the two payment options below:

<b>Step 1: Make ProTrack Payment</b>	<p><b>Make a payment for ProTrack Supervision</b></p> <p>Send Check* or money order payable to:  <b>Corrections Development Inc.</b>  <b>P.O. Box 7017</b>  <b>Penndel, PA 19047</b></p> <p><i>* A Service fee of \$25 will be charged for returned checks.</i></p> <p>Please Include the County and OTN listed above on these instructions in the memo section of the check. Once mailed, please allow 7 days prior to your first scheduled phone call.</p> <p><b>Or</b></p> <ol style="list-style-type: none"> <li>1. Go to <a href="http://cdibtm.com">http://cdibtm.com</a></li> <li>2. a. <b>If using mobile device</b>, click 3 bars in top left-hand corner. Click down arrow next to "ProTrack Payments" and then click "Select County". Continue to Step 3 below.  b. <b>If using computer</b>, hover over on "ProTrack Payments" in menu located in the top right corner of the page and click "Select County". Continue to Step 3 below.  Note: If you clicked on ProTrack Payments, click Select County button in the middle of the page.</li> <li>3. Click on Bradford County</li> <li>4. Click the appropriate term (Note that if the term is more than 12 months, you can add multiple terms.)</li> <li>5. Enter in your Name and OTN</li> <li>6. Click Add to Cart</li> <li>7. Click View Cart and make sure you have selected the appropriate term</li> <li>8. Click Checkout with PayPal (Note that you do not have to have/create a PayPal account to checkout. You can pay with a Debit/Credit card)</li> <li>9. Select your State and Zip Code and click Continue</li> <li>10. Click Continue where you see No Shipping</li> <li>11. Click Continue to PayPal and you will be able to select your method of payment. You may pay with a PayPal account, Debit/Credit Card or PayPal Credit.</li> <li>12. Enter in your payment information and continue with site instructions.  <b>Note: Please allow 1 day for your payment to register in your account. Paying through PayPal does NOT activate your account. You will not be able to report until we activate your account.</b></li> </ol> <p><i>*If you cancel PayPal payment any chargebacks incurred will be charged to your account.</i></p> <p>Upon successful payment, you can begin reporting as required using either ProMobile or ProTrack services as directed by Probation.</p>
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<b>Step 2A: Report Using ProMobile</b>	<p><b>Website address <a href="https://apcourtportal.com">https://apcourtportal.com</a></b></p> <ol style="list-style-type: none"> <li>1. On your smart phone, computer or tablet, enter <a href="https://apcourtportal.com">https://apcourtportal.com</a> in your browser. <u>Do not put in www in address or you will get an error when you submit data.</u></li> <li>2. Click Self Enrollment link at the bottom of the page.</li> <li>3. Enter your email address, select county of supervision (<b>Bradford</b>) and enter in password. Password must contain 8 characters with 1 lower case, 1 upper case and 1 number.</li> <li>4. Click Register and then login to the site using your email address, password and select Bradford for the County.</li> <li>5. Once logged in, click the Reporting tab at bottom of page and answer all required questions. You will only be able to Submit Report when all questions are answered. Only submit an image if requested/required by your Probation Officer.</li> <li>6. Click Submit Report. If you do not get a successful submission response, contact support by clicking on Support button in the upper left corner of the page.</li> </ol> <p>You may also send messages to your Probation Officer using the Message tab at the bottom of the page. Use messaging only as directed by your Probation Officer.</p>
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**OR**

<b>Step 2B: Report Using ProTrack</b>	<p><b>Dial (570) 284-2116 on the assigned report day.</b></p> <p>If you are calling from a registered phone number on file in the Probation Department, you will be asked to enter in your PIN (last 4 digits of your social security number).</p> <p>If you are calling from a Phone Number that is not on file with the Adult Probation Department, you will be required to register this Phone Number. You will need your OTN and PIN to register your Phone Number. Once your Phone Number is registered, you will only have to enter your PIN on subsequent calls.</p> <p>Once verified that your account is active and your Phone Number has been registered, you will be asked the following questions listed below:</p> <p><b><u>Questions if DUI Supervision:</u></b></p> <ol style="list-style-type: none"> <li>1. Are you making Court Ordered payments as required? <b>Press 1 for yes and 2 for no.</b></li> <li>2. Have you enrolled in and/or completed the Alcohol Highway Safety Program? <b>Press 1 for yes, 2 for no or 3 for not applicable.</b></li> <li>3. Have you enrolled in and/or completed out-patient drug &amp; alcohol treatment? <b>Press 1 for yes, 2 for no or 3 for not applicable.</b></li> <li>4. Have you moved or changed you address since your last call? <b>Press 1 for yes and 2 for no.</b></li> <li>5. Has your phone number changed since your last call? <b>Press 1 for yes and 2 for no.</b></li> <li>6. Have you lost or changed jobs since your last call? <b>Press 1 for yes and 2 for no.</b></li> <li>7. Have you had any arrests or been issued a citation or summons since your last call? <b>Press 1 for yes and 2 for no.</b></li> <li>8. Have you consumed alcohol since your last call? <b>Press 1 for yes, 2 for no or 3 for not applicable.</b></li> <li>9. Have you used any drugs other than those you are prescribed since your last report? <b>Press 1 for yes and 2 for no.</b></li> <li>10. Have you operated a motor vehicle while under driver's license suspension? <b>Press 1 for yes and 2 for no or 3 for not applicable.</b></li> </ol>
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**Questions if NON-DUI Supervision:**

1. Has your home address changed in the last 30 days? **Press 1 for yes and 2 for no.**
2. Has your phone number changed in the last 30 days? **Press 1 for yes and 2 for no.**
  - a. **If Yes,** Please provide your new phone number including area code.
3. Has your employment status changed in the last 30 days? **Press 1 for yes and 2 for no.**
4. Have you used any drugs or alcohol in the last 30 days? **Press 1 for yes and 2 for no.**
5. Have you had in your possession any firearms while under supervision? **Press 1 for yes and 2 for no.**
6. Have you paid your fines and cost as outlined by your payment schedule? **Press 1 for yes and 2 for no.**
7. Have you had any contact with the police or been arrested in the last 30 days? **Press 1 for yes and 2 for no.**

Please contact [protrack@cdibtm.com](mailto:protrack@cdibtm.com) for technical assistance and include your name and Bradford County in all correspondence.